

Terms and Conditions

- praguesirens® follows a transparent pricing policy. The actual tariffs are binding and are not subject for negotiation.
- To get into the advantages of Tariff 1 (4-7 lessons per calendar month) or Tariff 2 (8+ lessons per calendar month), **advance booking of a whole month period is obligatory**. Bookings for the whole calendar month should be done within the first week of the month. **Paid lessons should be used during the calendar month and cannot be shifted to the next month. Payment must be made within 5 days from the date of receipt of the invoice.** Payments can be made by bank transfer.
- **Cancellations of booked lessons** must be made 24 hours in advance to enable rescheduling. Cancellations must be made personally with the tutor.
- Please bear in mind that tutors have tight schedules and only 25 percent of pre-booked lessons can be rescheduled per month (1 out of 4 lessons, 2 out of 8 lessons). If more than 25 percent of booked lessons are cancelled per month, these lessons will be lost and will neither be rescheduled or refunded. Any rescheduling must be made personally with the tutor and the student must accept one out of a minimum two proposed by a tutor dates for rescheduling. **All reshceduled lessons must be used in a current month, before the beginning of the next calendar month.**
- **Cancellations due to illness** can always be rescheduled (or refunded if there is no possibility of rescheduling). However the school must receive a written statement from a doctor no later than 48 hours after the cancellation.

- The **student voluntarily agrees to participate in the photoshoots, and recording of video and audio materials** at student's own request. Therefore, the school has all the rights to use these materials (photo, video, audio) for non-commercial purposes, but for maintaining the interactivity of the school pages in social networks (i.e. Facebook.com, Instagram, Vkontakte.com), and on the official website of the school (i.e. praguesirens.cz). **During participation in audio recordings, video recordings and school concerts, it is mandatory to use official playbacks and accompaniments.**

- **praguesirens® school concerts** take place at regular intervals and bring students from different classes and levels together on stage. These concerts are the perfect opportunity to show the students' progress to the broader audience of families and friends. After passing a **semester with regular class attendance** (at least once a week), students can apply for participating in the concerts (not later than one month before the performance date). **The school administration has the right to prevent a student from participating in a concert if the student's performance is not ready before the concert sign-up deadline set by the school.** The participation in specific dress **rehearsals before the concerts is obligatory.** Depending on the concert location, the maximum number of guests invited by a student can be limited by the school.

- All vouchers purchased by the students must be used **within 10 weeks (or less)** from the date of signing the contract with the school. The contract must be signed during the same semester, in which a voucher was purchased. The discounted "newcomer's" offers can only be used by a student once. The discounted "newcomer's" offers do not apply to the current school students. To take advantage of the discounted packages, the student should **pay the entire amount of the discounted package at once and prepare a fixed schedule of classes in advance.** The time and date for bonus videos of standard quality are set by the coaches of the school. Recording of the Premium quality videoclips and the opportunity to purchase branded packaging with a flash should be discussed directly with the school management.

praguesirens s.r.o.

Student

Date _____ in Prague

Date _____ in Prague
