

Name & Surname_____

Phone number_____

Terms and Conditions

- praguesirens® follows a transparent pricing policy. The actual tariffs are binding and are not subject for negotiation.
- Advance booking of a whole month period is obligatory. Bookings for the whole calendar month should be done within the last 1-2 weeks of the previous month. Paid lessons should be used during the calendar month and cannot be shifted to the next month. Payment must be made within 5 days from the date of receipt of the invoice. Payments can be made by bank transfer.
- Cancellations of booked lessons must be made 48 hours in advance to enable rescheduling. In case of sickness, student have to provide doctors notice in order to reschedule the class. In case the class is cancelled 48 hours in advance, but the student cannot find a date in the current month for rescheduling, the class will be lost. Rescheduling to the next calendar month is only possible with doctors confirmation. In case of cancellation, student has to inform school administration as well as their tutor.
- Please bear in mind that tutors have tight schedules and only 1 pre-booked lesson can be rescheduled per month. If more lessons are cancelled per month, these lessons will be lost and will neither be rescheduled or refunded. Any rescheduling must be made personally with the tutor and the student must accept one out of a minimum two proposed by a tutor dates for rescheduling. All rescheduled lessons must be used in a current month, before the beginning of the next calendar month.
- Cancellations due to illness can always be rescheduled (or refunded if there is no possibility of rescheduling). However the school must receive a written statement from a doctor no later than 48 hours after the cancellation. In case of cancellation, student has to inform school administration as well as their tutor.
- If a student attends a lesson while ill and exhibits respiratory symptoms, the tutor reserves the right to refuse the class to avoid the risk of contamination. Such a class should be used within the same calendar month.

- In the event of the tutor's absence, a replacement lesson will be provided. Up to three alternative dates will be offered. If the tutor is unable to provide any alternative dates, a refund will be issued for the lesson canceled by the tutor. If the student wishes, the lesson may, by agreement, be conducted with another tutor.
- The student voluntarily agrees to participate in the photoshoots, and recording of video and audio materials at student's own request. Therefore, the school has all the rights to use these materials (photo, video, audio) for non-commercial purposes, but for maintaining the interactivity of the school accounts in social networks (i.e. Facebook.com, Instagram, YouTube), and on the official website of the school (i.e. singing.cz). During participation in audio recordings, video recordings and school concerts, it is mandatory to use official backing tracks and instrumentals.
- praguesirens® school concerts take place at regular intervals and bring students from different classes and levels together on stage. These concerts are the perfect opportunity to show the students' progress to the broader audience of families and friends. After passing at least 4 months of regular classes (at least once a week), students can apply for participating in the concerts (not later than one month before the performance date). The school administration has the right to prevent a student from participating in a concert if the student's performance is not ready before the concert sign-up deadline set by the school. The participation in specific dress rehearsals before the concerts is obligatory. Depending on the concert location, the maximum number of guests invited by a student can be limited by the school.
- All vouchers purchased by the students must be validated until the expiry date of each particular voucher (contact the school and book the lessons to validate the voucher). If the voucher was not validated in time, it will be considered as expired non-refundable.

praguesirens s.r.o.
Date _____ in Prague

Student
Date _____ in Prague
